

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

REMOVAL OF UNSAFE WATER ALERT

Customers of Pleasant Valley Mutual Water Co. were notified on November 7, 2024 of a potential problem with our drinking water as a result of the Mountain Fire. Residents were advised to not use tap water for drinking and cooking purposes. **We are pleased to report customers may resume normal use and consumption of their tap water.** Pleasant Valley Mutual Water Co. conducted extensive water testing in the affected area of the distribution system, in accordance with Division of Drinking Water's requirements. Samples were collected on November 12, 2024 and analyzed on November 13, 2024. The results of these samples confirm the water is free of harmful contaminants and is safe for all uses. We apologize for any inconvenience and thank you for your patience.

After an unsafe water alert, you can flush your system by:

- Running cold water: Run all cold water faucets for at least five minutes each to flush the plumbing in your home.
- Flushing appliances: Flush any appliances that are connected to the water line, like dishwashers and refrigerators.
- Sanitizing the dishwasher: Run an empty dishwasher through the wash-rinse-sanitize cycle three times.
- Flushing the icemaker: Dump the first three batches of ice from the icemaker and replace them.
- Cleaning and reinstalling the aerator: Unscrew and remove the faucet aerator, turn on the cold water faucet slowly, run cold water for five minutes, and then reinstall the aerator.
- Draining and refilling the water heater: Turn on the cold water spigot that leads into your hot water tank to flush it.

You should also remove and replace any disposable filters that have come into contact with contaminated water.

As always, you may contact Pleasant Valley Mutual Water Co. at 805 482-5061 with any comments or questions.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or by mail.

This notice is being sent to you by: Pleasant Valley Mutual Water Co.

CA State Water System ID Number: CA5610008

Date distributed: November 14, 2024

Instructions for Tier 1 “Problem Corrected” Notice Template

Template Attached

It is a good idea to issue a notice when a serious violation or situation has been resolved. Although U.S. EPA regulations do not require such notices, the State Water Resources Control Board, Division of Drinking Water recommends that you issue one. You should coordinate with your local health department as well. Below are some recommended methods for a “problem corrected” notice. You should use the same delivery methods you used for the original notice.

- Radio or television
- Posting in conspicuous locations throughout the area served by the watersystem
- Hand delivery to persons served by the water system

You may wish to use additional methods (e.g., delivery of multiple copies to hospitals, clinics, or apartment buildings) if necessary to reach all persons served. If you post or hand deliver, print your notice on letterhead, if available.

The notice attached is very general and can be used for any violation or situation. However, to help restore consumers’ confidence in the water system, you should modify the notice to fit your situation. Although the public should have seen your initial notice, there may be additional information you learned after the notice was issued. Therefore, you should describe the violation or situation again and discuss how the problem was resolved.