

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua (805) 482-5061.

Pleasant Valley Mutual Water Company - November 15, 2025

BOIL WATER NOTICE

Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent water outage following a water line break from a mudslide, which occurred on November 15, 2025, the State Water Resources Control Board, Division of Drinking Water, the Ventura County Environmental Health Division, and the Pleasant Valley Mutual Water Company are advising residents of Pleasant Valley Mutual Water Company to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. The affected area is on the attached map.

We will inform you when tests show that water is safe to drink, and you no longer need to boil your water. We anticipate resolving the problem within a couple days, depending on weather conditions.

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance: https://waterboards.ca.gov/drinking_water/certlic/drinkingwater/documents/notices/cdc_wtd_bw_advisory.docx

Optional: Potable water is available at the following locations: [1863 Las Posas Rd Camarillo Ca 93010](#)

Please bring a clean water container (5 gallons maximum capacity).

Do not drink the water without boiling it first

- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

If you are unable to boil your water:

Household unscented liquid bleach

- For clear water, use 8 drops (1/8 tsp.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tsp.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

Water disinfection tablets

- Please follow the manufacturer's instructions.

For More Information

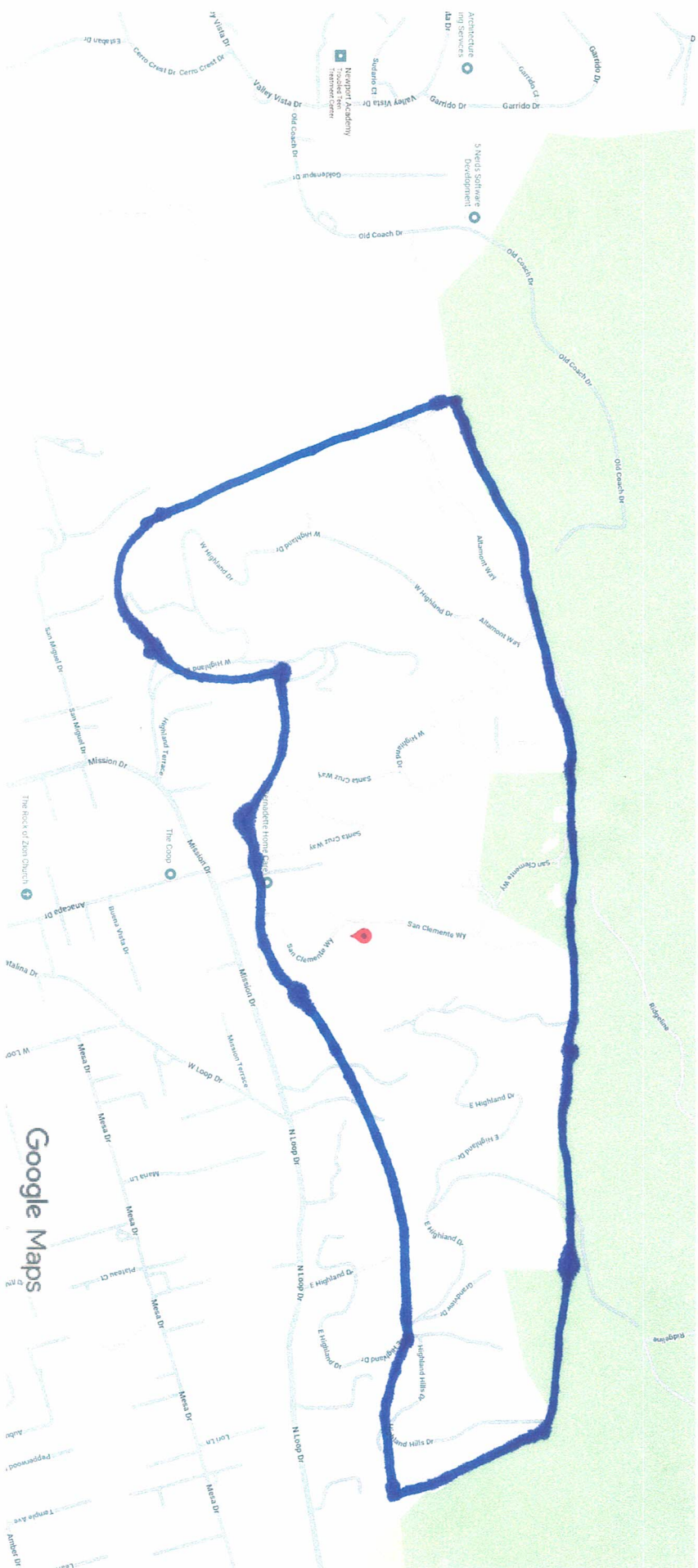
If you are concerned about your health or the health of a family member, contact your health care provider or Ventura County Environmental Health Division.

Water Utility contact: Jerry Doran, Water Superintendent, (805) 482-5061
State Water Resources Control Board District Office: (805) 566-1326
Local Environmental Health Jurisdiction: Ventura County at (805) 654-2818

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



550 San Clemente Wy



Imagery ©2025, Map data ©2025

200 ft

Affected Area outlined in blue.
Area affected North of Mission Dr and North Loop Dr.
Streets affected:
E. Highland Dr.
Highland Hills Dr.
San Clemente Wy
San Clemente Wy
Actament Wy
W. Highland Dr.

